

# JACKSON HOLE AIRPORT STAFF UPDATE

Summer 2020

## In This Issue

- Employees of the Month
- Airport COVID Update
- Community Outreach
- Passenger Counts
- Fly Quiet
- Operations Updates
- Security Updates
- PFAS Testing
- Bob McLaurin
- Fiscal Year Results

## Employees of the Month

We are catching up on recent Employees of the Month to make sure they get the public recognition they deserve for their ongoing focus on People Helping People.



May's award went to Chris Wells, Security Screening Supervisor. Chris keeps a sharp focus on what his team needs to run smoothly. When the Screening group needed to promptly change their schedule due to a COVID exposure, Chris made a point of being here at 4:30am (after a long commute) to make sure the right team members were present, the check point was fully cleaned, and everyone had what they needed. Board President Jerry Blann echoed praise for Chris. "Whenever I see him when I'm at the airport he is always in motion and has an eye toward anyone who may need assistance."



Meg Jenkins, airport Communications Manager and Public Information Officer was selected as the June employee of the month. Jim Elwood remarked, "Meg's ongoing dedication to the airport and her attitude in the way she approaches issues makes her a delight to work with." During recent months, her focus on COVID, Heli Tours, and water filtration has led her to spend tireless long hours to make sure messaging for the general public and any communication for travelers has been timely and thorough.



Michelle Anderson is the well-deserved Employee of the Month for July. Michelle, our Assistant Airport Director for Finance & Administration, has been at the airport for 18 years. Throughout that time she has demonstrated extraordinary dedication, most recently evidenced in the preparation of multiple proforma sensitivity analyses, projecting revenues into an undefined future. Her selection for this award was lauded by Board members, and representatives from the County and Town Councils for how well she represents the airport at their meetings.



Nick Porzucek was chosen as our latest Employee of the Month. Nick serves as a Lead in the Screening team and was nominated due to his depth of knowledge, enthusiasm, being a strong contributor, and how he inspires others to do better. Well done Nick!

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## Airport COVID-19 Update



The airport has been vigilant in ongoing sanitation and extra cleaning/disinfecting efforts that take place. While we have adjusted some schedules, we are close to full staffing levels with a focus on continuing the Saturday and Sunday team concept. As you know the intent of team staffing is to help maintain physical distancing between employee groups.

Five sanitation stations are available in the terminal where individuals can get a mask if needed. 12,000 disposable masks were initially ordered and deployed, and FEMA sent an additional 63,000 masks. There are multiple new sanitizer dispensers in both employee and stakeholder working areas, as well as in public locations. Starting in late July 7,000 mini bottles of hand sanitizer carrying the Jackson Hole Airport logo became available for travelers.

There are also fun unique markings on the floors in ticketing, baggage claim, the sterile area, and entrance ways to remind travelers to maintain a 6-foot physical distance and to wear a mask. Plexiglass sneeze guards were also installed throughout the terminal to protect staff and stakeholder employees. During after-hours the airport has arranged for special sanitation cleaning for all areas that takes place 3 nights each week. High grade filters were installed in our HVAC system to provide the best possible protection as air circulates.

There has been recent advertising to make sure the traveling public knows the airport is open, along with sharing what we have been doing for their protection so travelers can feel comfortable and safe when at the airport. Meg Jenkins has also been working with other organizations in town so our messaging is consistent with their communications; evidenced by the current Clean, Careful and Connected campaign signage in baggage claim and on the sanitation kiosks.

Feedback we have received from the Public Health department is that they are pleased with the leadership and conscientiousness the airport is showing to protect both staff and travelers who pass through our facility. Thank you to each of you for your efforts to help provide a safe traveling experience at JHA.

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## Community Outreach

Earlier this summer the airport participated in the Touch a Truck event to benefit the Jackson Hole Children's Museum. Due to large gathering restrictions this year, instead of stationary location where everyone could come see the trucks, the trucks got together to parade along a published route where kids could watch the trucks drive by. Dustin Havel drove ARFF 3 down Broadway, heading to Rafter J, ending up at the South Park Loop. Participants also submitted a virtual touch a truck video so kids could get a closer look at the various places inside the big trucks that they had seen. The airport's video was hosted by members of the Operations team who did a great job, and it turned out really well – both in terms of entertainment offered and information provided. If you haven't seen the it yet, it is definitely worth a viewing. The first edition is receiving a final edit and will soon be back on our web site.



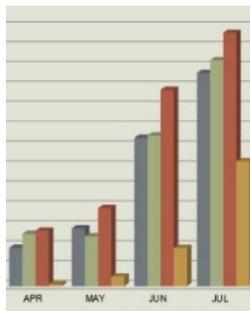
A retiring Delta pilot chose Jackson Hole for his final flight destination; and in addition to his family waiting for his arrival, a water salute from airport firefighting trucks greeted his aircraft at Jackson. A special thanks to Phillip

Adams, Alton George, and Derek Hadfield who made this possible.

We have also been working with different Eagle Scouts who are working on two projects for us: building a bike shelter and giving our wood benches a JHA brand.

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## Passenger Counts During the Summer

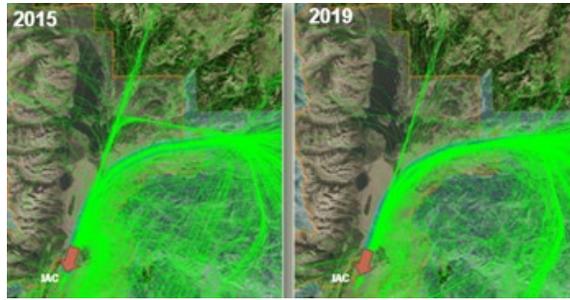


April 2020 saw a 97% drop in the number of outgoing passengers at the airport, compared to the same month last year. In May, enplanements were down 88%, June was down 81%, and July enplanements were down 51% over the same month in 2019. YTD enplanements are down a lower 44% due to help from a healthy January and February.

The private aircraft market is experiencing a faster recovery than commercial service. In July the number of commercial flights were down 32%, but general aviation flights were 9.5% higher than last year.

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## Fly Quiet



A presentation was recently made to the Board regarding the airport's Fly Quiet Program. This effort is a proactive approach to try to reduce noise effects at the airport and includes both commercial and general aviation jets. There are 6 sites around the airport that measure every flight in and out of Jackson, to monitor the loudness

of aircraft along with adherence to voluntary curfew hours. The program focuses on encouraging aircraft owners to fly quieter planes, not fly after our voluntary curfew, and use better approach and departure paths. The airport is currently working with the FAA to move the trajectory of flight paths further east and away from GTNP.

Now that Fly Quiet has over a year's worth of data on commercial and general aviation aircraft, we were able to establish metrics to compare as we move forward. This work also allows the airport to have the ability to integrate emissions results so Fly Quiet can become Fly Quiet/Fly Green and enable us to have a complete picture of the environmental impact of flights in and out of Jackson.

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## A Fresh Coat of Paint . . . And the Latest from Operations



The activity required by our snowplow team to keep the runway and other airside access points clear during the winter, along with wear-and-tear from aircraft activity, takes its toll on the painted surface markings used to guide airplanes during take-offs and landings.

Earlier this summer the runway, taxiways, deicing pad, and apron area by the gates were mostly restriped. This was followed by pavement maintenance on the tarmac. Other maintenance is taking place at the fuel farm and on terminal bag belts with a focus of keeping systems in shape and fixing any weak areas before they could lead to issues in the future.

Plans are beginning to discuss Hangar 3 construction and a new Ground Support Equipment building in preparation for taking over FBO/General Aviation activity on May 1, 2023. A new monthly meeting for involved staff began in August to cover all that will be required as we get ready for this new increase in responsibility and airport activity.

A couple of key members of the Operations team have recently retired: Ron Campbell and Randy Knepper. Ron made a significant contribution during the past 4 decades he has been at the airport. You may still see Ron occasionally as he continues to do some consulting for us on a variety of projects.

Randy has been working around the airport for close to 3 decades. While with the airport he has held multiple positions with us and finished his tenure managing

the equipment and snowplow team. We are looking forward to hearing what Randy chooses to do next as he explores his retirement.

When we can again have a large gathering, we will have an event acknowledging Ron and Randy, to formally thank them for their service.

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## Security Updates



In recent weeks the airport passed its annual TSA security audit with zero discrepancies. Thanks to Jake Sperl, the airport staff, and all of our airport stakeholders for their preparation and participation in this successful review. It really does take the entire team to keep the airport safe and secure. Great job to all involved!

New equipment is coming: Credential Authentication Technology (CAT) will improve the ID process and a new CT x-ray unit will soon arrive that will upgrade the current x-ray technology in the checkpoint.

Staffing for Screeners is in great shape with the addition of several new hires in the last few months.

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## Being Proactive



At a recent Board meeting, Jackson Hole Airport's use of Aqueous Film Forming Foam (AFFF) was discussed. All airports throughout the country must use AFFF for aircraft firefighting. The FAA requires that the AFFF used on airports contain perfluoroalkyl substances (PFAS), which give the foam stability and allow any fires to be secured for extended periods against reignition. PFAS materials are found in many items such as nonstick cookware, pizza boxes, water resistant fabrics and even some brands of dental floss. With all of this being known, we want you to understand water quality at the airport is at a high standard and our water does not contain any PFAS.

PFAS is not classified as a hazardous or toxic substance, by either the EPA or the Wyoming DEQ. Nonetheless, recent studies have found that prolonged exposure to PFAS could pose health risks, and the EPA has adopted a lifetime health advisory limit of 70 parts per trillion for drinking water. The Airport has therefore voluntarily tested 14 wells on the Airport for traces of PFAS. Of these, PFAS was detected in two monitoring wells above the EPA lifetime advisory limit, but no domestic water wells tested were found to have levels above that limit.

JH Airport hired environmental consultant Mead & Hunt to initiate a voluntary program of testing domestic water wells within a defined study area adjacent to the Airport. The JH Airport's well testing program is one of the few in the country. Well testing for PFAS is not required by the EPA or Wyoming Department of Environmental Quality, and the Airport is proactively leading this effort. The Airport has consulted with leadership at Wyoming DEQ, and they champion the

well testing efforts. The Airport has also consulted with leadership at Grand Teton National Park, and they support the Airport's actions to obtain additional information.

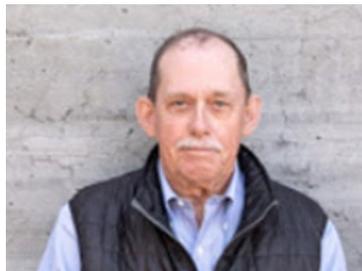
"We take safety for operations, people, and our environment very seriously," says JH Airport Board President Jerry Blann. "This work with Mead & Hunt will allow us to determine the extent to which PFAS may have migrated off airport. The Airport will continue to be proactive and transparent with our neighbors and government partners as we conduct this investigation."

The first phase of testing has been completed, and some PFAS were found on some of the properties. Regardless if a tested property has PFAS, the airport has offered to install whole house water filtration systems to all homes in the testing area. Those installations are underway along with a second phase of additional property testing.

If you would like additional background and more information on the airport's PFAS investigation plan, a thorough easy-to-understand document can be found on the airport's web site.

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## Getting to Know Bob McLaurin



Originally from North Carolina, the adventure of rock climbing in the West is what first drew Bob McLaurin to Jackson Hole during the 70's. Bob is the eldest of 3 siblings in his family, and growing up included great memories of flying in a small airplane with his father.

He is a proud Dad of daughter Molly who resides in Denver, and sons Tim and Duncan who remain in our area. His wife Julie's work with the airlines enables travel opportunities which he regularly enjoys sharing with her. Wilbur, their labradoodle, eagerly awaits Bob's return from each trip.

In addition to rock climbing, ten years ago Bob began paragliding, taking flight from locations including Snow King, the top of the Tram, and Curtis Canyon. He is also an avid skier, whether it be downhill from the Pass or JHMR, or cross country in the parks.

Professionally, Bob is known for his many successful years as Town Manager in Jackson. When he was starting his career, he had a mentor who ignited his interest in how a Town Manager could positively affect the surrounding community, and Bob rose in the ranks from Town Planner to Assistant Town Administrator to Town Manager. He spent a few years in Vail, Colorado as a Town Manager, but his love of Jackson led him to return; and he spent the final 15 years of his professional service in our area working on projects such as the Snow King Center, Kearns Meadow, and Town parking garage. Highlights of his career included effectively meeting challenges of the landslide/Budge Hill reconstruction effort and the 810 West housing development that enabled affordable housing for Town employees.

Bob retired as Town Manager in 2018, and in addition to the public works he managed, he is known for his leadership and impact on those working for him. He focused on creating a value-centered organization that prioritized organizational excellence and leadership development, and is proud of the fact that four members of his team have gone on to become City Managers in other parts of the country.

Bob was drawn to becoming a member of the Jackson Hole Airport Board due to his personal interest in aviation. He sees the airport as an exciting place and a foundation for our community. Bob knew Jim Elwood when Jim was the Eagle Airport Manager, also got to know him during his tenure in Jackson, and looked forward to the opportunity of working with him as a Board member.

Bob McLaurin has lived a full professional and personal life with nothing remaining on his bucket list. His personal outlook centers are three things: Contribute to your community, be a good person, and have fun along the way.

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## Closing out the Fiscal Year

The airport's year for accounting purposes runs from July 1 to June 30, and as we finished the 2019 fiscal year, we are proud to announce that although income ended up 3% under budget due to COVID, purchasing cutbacks led to expenses ending 5% under budget. Bravo to everyone! As Jerry Blann stated, "These are outstanding results by the whole airport team during a volatile situation. The conservative outlook planned has served us well."