



JACKSON HOLE AIRPORT STAFF UPDATE

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Employee of the Month

October



Caleb Miller is one of those genuinely nice people who was selected as Employee of the Month as he is also a strong team member, covering extra shifts when needed and consistently displaying a great attitude.

November

All the Jackson Hole Airport Board Employees were recognized as employees of the month at the annual holiday party. The Board recognized everyone's efforts in making 2019 a remarkable year. Each person that works at JAC has such an important role in making this airport best it can be! The Board thanks you all for your dedication and hard work!

December



Ray Lilley was nominated as Employee of the Month due to his work ethic. When you assign him a task he gets after it and gets it done – going above and beyond if needed to make sure it gets completed in a thorough manner.

Community Outreach

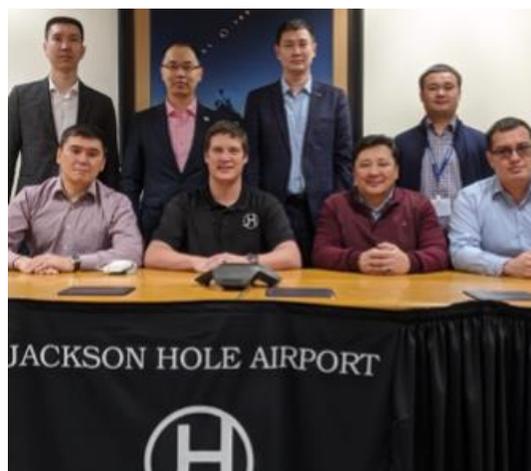
Davey Jackson Elementary School social studies program rotated 30 students through different employers to learn more about different types of work. The airport was a participant at this event and shared information about safety and security, along with giving kids pretend boarding passes which were very popular.



Meg Jenkins was asked to speak at the Northwest AAAE Conference in Fairbanks, Alaska where she discussed what it's like having an airport located in a national park, and the relationships and challenges that entails.

Recently Janey Miles from Jackson Hole Children's Museum made a presentation to the airport board summarizing the "Taking Flight" exhibit that the airport sponsored to educate children about different facets of the airline industry. Over 11,000 adults and 23,000 children visited this exhibit while it was active.

The Jackson Hole Chamber of Commerce Mixer took place at the airport last month. This is an annual gathering of Chamber members that enables them to network and also hear what is going on at the airport. Thanks to Jedediah's for providing beverages served.



When you think of visitors to Jackson Hole, you don't normally think about Kazakhstan, but we recently had a group of senior airline industry officials from that country come through our airport. Dustin Havel gave them a tour and answered many questions. The visit was part of the Global Ties Wyoming program which is run through the State department.

The Jackson Hole Airport helped support the Womomentum summit for women in leadership that took place last month in Jackson, and employees along with Mary Scott from the board attended this event.

Airport Board and staff had a strong presence at the Town Hall meeting that took place last week in the Teton Library auditorium, where members of the public voiced their concerns about the possibility of a new helicopter tour provider based at the airport. If you would like to see what was discussed at this meeting, a video of the session is available in the News area on the Jackson Hole Airport web site. FYI, the final decision on this issue is at least 60 days out.

Stellar Audit

An independent third-party audit of the airport's financial status including operations, grants, and revenues was recently completed. JAC received a clean bill of health with no findings or recommendations for improvements. Congratulations to Michelle Anderson, Esther Borja, and Robin Usher for all their work preparing for this audit, along with their ongoing focus on tracking and reporting airport finances.

JAC Awarded Best Large Business of the Year



Recently the Jackson Hole Chamber of Commerce presented the Jackson Hole Airport with the 2019 Best Large Business of the Year award. This is a new and important award for the airport, as it speaks to the respect garnered from local residents for the quality of services we provide to the community. The award was presented at a ceremony that took place at the Cowboy Steakhouse.

Congratulations to everyone!

The mimosas are back! The Chamber of Commerce is again offering mimosas (or plain orange juice) to everyone entering the baggage claim area. They will be serving drinks each week from Wednesday through Sunday, from 9am to 5pm. Our gratitude goes to Jedediah's for providing the champagne and juice throughout the winter season.

Recycling Update



Soon you will see a new recycling container near the screening area, looking like the image above. There will be an ability to recycle more types of items and the sign graphics will match those used in the national parks. The new container will be 13-feet wide and if it is well received, additional units will be purchased for other locations at the airport.

New ATMs

We now have two ATM machines at the airport. One remains near the vending machines in the baggage claim area, and a new unit is near the American gates in the holding area. The provider has changed from Wells Fargo to First Interstate, so if First Interstate is your bank, no ATM bank fees!

PreCheck is Always Available

Previously, during off-peak times the PreCheck line was closed to travelers, and PreCheck passengers needed to go through the standard screening line. Due to a new flexibility within the screening checkpoint, PreCheck passengers will be integrated into the standard lane when a dedicated PreCheck lane is not open, but they will be able to still experience the benefits of PreCheck (e.g. not needing to remove their shoes). Great job to the screening crew in making this happen so PreCheck will always be available to outbound travelers.

Bravo!

Dustin Havel passed yet another test and now holds every AAAE ACE certification!

We also have two new employees who passed their AAAE Certified Member exam: Kaitlin Perkins and Phillip Adams.

Well done!

Aimee Crook



As we continue our series on getting to know the leadership team at the airport, this month we're focusing on Aimee, our Assistant Airport Director–Security Operations.

Many of us who live in Jackson chose to move here from other places in the country, but Aimee is a true native and 5th generation resident. She comes from a family that includes a brother and 2 step-sisters, and her great-great-great grandfather rode with Butch Cassidy. At home today in addition to husband Mike, she has two sons: Brandon age 13, and Cameron who is 7. You'll also find a black lab named Belle who gets along with the 2 cats in residence.

Aimee has been an airport employee since 1994. She spent time as a Screener for six years while she was attending the University of Wyoming, where she graduated with a degree in Criminal Justice. In the aftermath of September 2001 airport security dramatically changed, and Aimee first became a Screening Supervisor, followed by managing the screening contract we have with the federal government, and then moved to the Assistant Airport Director–Security Operations position she holds today. Aimee also met her husband while working at the airport. He is a former Screener who is now a Deputy Sheriff with the county.

Her responsibilities at the airport place an emphasis on two principal areas: managing general security issues such as access control, badging, and overseeing the Airport Security Coordinator role; and making sure we are in compliance with our TSA security screening contract. She enjoys the team environment at the airport along with the creative challenge of finding the best ways to implement federal regulations in the real world; as JAC is the only airport in the country with screening personnel who are direct employees of an airport. (The majority of screeners work for the federal government, and some are managed by third-party companies.)

Looking toward the future, Aimee is concentrating on getting the screening team fully staffed, and on a personal level would love to travel to Scotland. She has a great “No Regrets” philosophy toward life and focuses on making the most of any opportunity. Whether it's waterskiing in front of Mount Moran or traveling and

camping at national parks throughout the country, Aimee's greatest joy is sharing life experiences with her family. When she isn't exploring nature, you'll find her enjoying a good book, especially crime novels. Her color of choice is purple, and her favorite number is 11. As far as food goes, chocolate is the key to her heart but keep her away from leafy green things!

Happy New Year

We wish everyone a safe and happy holiday season, and may 2020 be your best year yet!

Important Notice to Employee of the Month Recipients

Please note that if you receive the Employee of the Month Award, your photo and an article will be published in the monthly Staff Update. These updates are also published to our website. If for any reason you are not comfortable with your photo being published on the internet, please see Meg Jenkins and let her know. We respect your privacy and will not publish your photo against your wishes.